

warranty and german Gewährleistung

How long is the warranty?

ONE notebooks and ONE computer

For all ONE notebooks and ONE PC systems (but not for systems or notebooks from other manufacturers) the warranty period is:

- 24 months from date of invoice for devices purchased from May 2017
- 36 months for PC systems and 24 months for notebooks from the date of invoice for devices purchased from February 2018

The warranty period is limited to the selected service package. But for batteries this is max. 6 months and for display panels max. 18 months.

For devices with a display of the provisions for pixel errors in accordance with DIN EN ISO 9241-307 apply.

Equipment

The warranty refers to the notebook or PC system purchased at one.de IT-Handels GmbH, but not to peripheral devices, individual components and third-party products, which are subject to their own warranty requirements.

For example, purchased software, external keyboards or displays are not part of the warranty.

Other brands

The warranty terms and conditions of the respective manufacturer apply.

Unique solution ID: #2767
Author: Christopher Kielholz
Last update: 2019-05-08 14:07